



CITINet Retail Billing

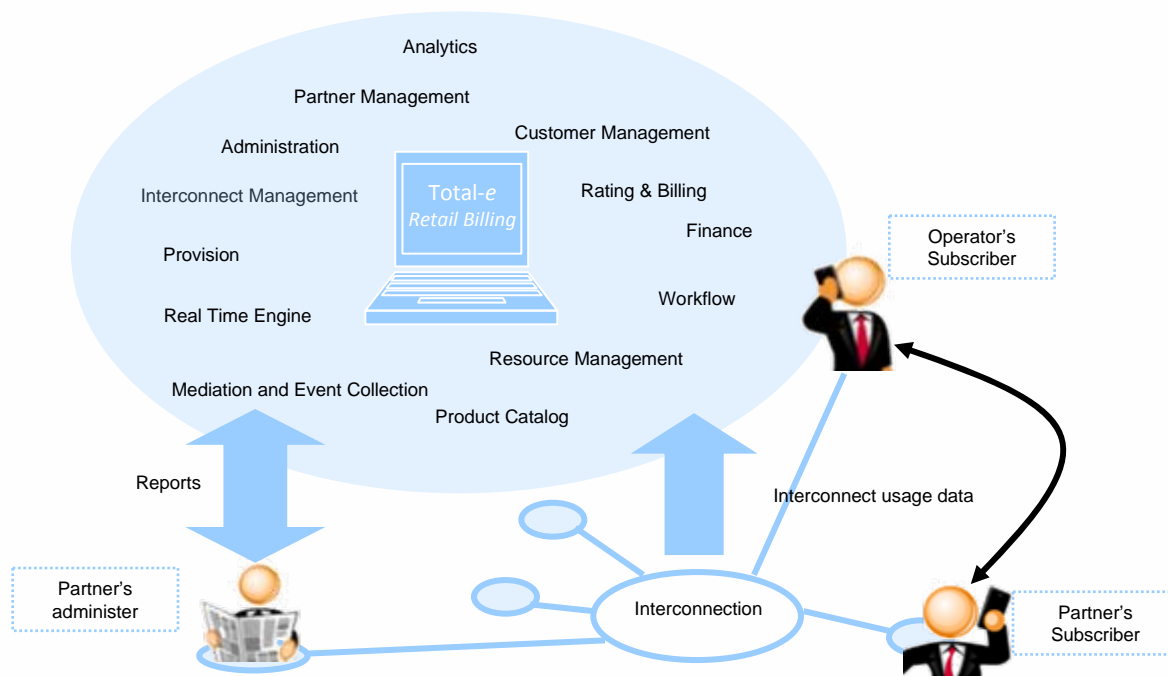
Free you from work!

Our CC&B platform provides you a carrier upgradeable, robust and flexible platform. It is designed to answer all the needs that a service provider may have.

What this solution provides you is a fully featured Customer Care and Billing (CC&B) software platform. It is designed to address the challenges of delivering various services through multiple business models. Our solution has the strong audit control over all of the processes. The process use covers from the CDR (calling detail record) level up to the summary level of the invoice. Retail billing provides the accurate use traceability and accountability to every customers.

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CITINet Retail Billing Modules



Mediation and Event Collection

To collect the relevant events information (e.g., CDR, EDR, IPDR, etc.), advanced and robust module manage the various types of interaction with the different network elements (NEs). This module enables easy and rapid introduction of new NEs and events formats, which using the GUI tool to perform the most common configuration activities.

Product Management

This module enables easy definition of new services, price plans, partner agreement and other financial business policy aspects (e.g. discounts commitment, etc.), both for the retail and partners arena by using an intuitive and advanced user interface.

Rating Engine

The advanced rating engine supports the flexible definitions of different rating methods defined in the product catalog. It supports both online and offline rating methods (i.e. postpaid and prepaid models). Rating engine supports any rating complexity according to the service type. It also supports the requirement of the evolving prepaid business.

Customer Care

Customer Care is a client based application to manage the customers and partners life cycle. Under its aid, operators and service providers can have a 360-degree view of the customer and partner accounts.

It supports customer hierarchies and enables the organization to identify special relations among customers.

Web-enabled Self-Service

The top engine, Web-enabled Self-Service module can help the service provider to provide customer care services to their customer through 24-hour online support basis. Customers can access on their personal information via the standard internet browser.

Financial Management

The top engine, Accounts Receivable (A/R) module is responsible for the financial aspects of a customer accounts. You can get an accurate, comprehensive and clear picture of an account's open balances by the aid of this top engine. On the other hand, Billing Solution, acting as a sub-ledger, reports every financial transaction that occurs within the system to the GL.

Invoicing

On our consolidated bill, it is complied, generated and summarized many elements like recurring charges, usage charges, one-time charges, credits and adjustments from one or more lines of business. Also, Billing performs a product-specific tax calculations. Thanks for this system, even the customer subscribes to different services or partner statement/declaration, service providers can still produce a single bill for them.

Provision

For the purpose of providing the customer service and features on the network, provisioning mechanism provides you a real time interface with the network elements (e.g. Switch) or other external provisioning modules. Upon customer registration, or any modification of service feature, the detailed parameters will be uploaded to the relevant network element.

Resource Management

Under the aid of Resource Management module, service providers can set up and manage the different resources, which are required for different telecommunication services they provided. You can also manage the life cycle of the resource and the required activities.

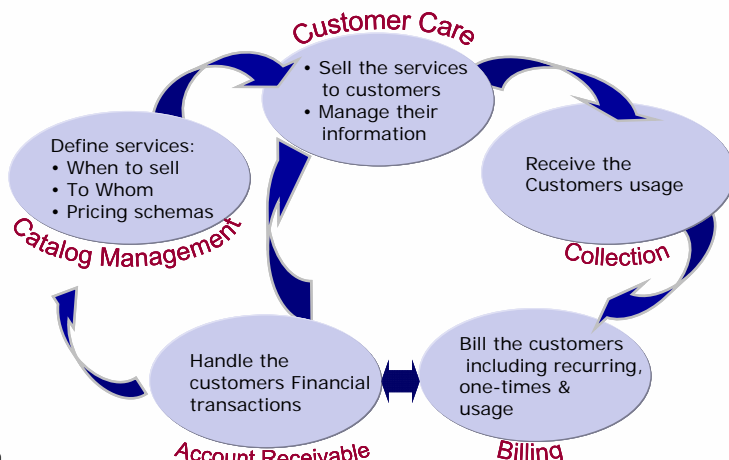
And the Resource Management module also supports pool management. Meanwhile, it can be used for Customer Care to support Automatic and Manual assignment of resources.

Reports

The reports module shows series of reports that present different aspects of the activities performed in the system.

Security Administration

Security module is essential for controlling users' activities and their privileges, and protecting the information stored in the system's repository from being accessed or manipulated by unauthorized individuals. First, all users defined in the system are assigned to groups, with each group reflecting specific user profiles such as sales representatives, senior sales representatives and accounting department personnel. Then system administrators can manage both users in one or groups. Moreover, it is authorized to create new users, change the privileges of a certain group and move users to different user groups.



High Lights

Multi Market	One platform for different "Virtual" companies.
Revenue Sharing	Manage distribution channels (e.g. resellers and partners)
Bill on Behalf	Bill subscribers on behalf of a Channel.
Brands	Tag services, and pricing elements with a specific brand.
Convergent Invoicing	Single customer invoice for multiple service.
Retail Billing	Postpaid/Prepaid.
Interconnect Settlement	With local/international carriers.
Pre-Integration	With Huawei MSC/HLR/IN/SMSC/MMSC/MDSP/OCS/IPTV/VoIP
Roaming Enhancement	Support TAP3 and CIBER.
Flexible and High Performance	Modular and open structure, scalable, load balance design.

