

CITINet VoIP Solution

Billing becomes a strategies advantage



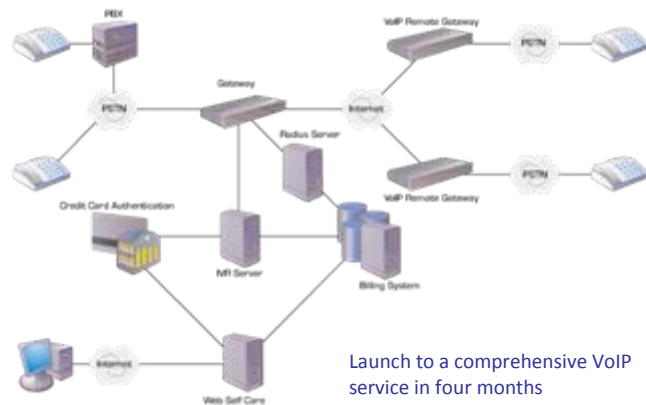
Do you need more features than basic VoIP billing software can offer? Our advanced VoIP billing solution is designed to support the current and future needs of the highly profitable and growing IP telephony market. The powerful, scalable, flexible Top Engine billing solutions deliver real-time VoIP as well as other customizable value based services. Moreover, the VoIP billing system supports unlimited price structures, manages complex revenue sharing relationships, and provides comprehensive customer self-care via the Web or IVR.

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VoIP Overview

Voice over the internet protocol (VoIP) is a method which transferring voice calls through the IP network by the digitization and packetization of the voice streams.

For the traditional PSNT, it needs to pay for the time used to a PSTN line manager company which means the more time you stay at phone, the more cost you should pay. And you can't neither have the conference call with several persons at the same time.



VoIP Solution Benefits:

- Gateway protocols supported - H.323 and SIP.
- Real-time, Radius AAA authentication – authentication and authorization of users in real-time for avoiding fraud and bad debt.
- PIN / Scratch Cards management - support generation and use of PIN codes / Scratch Cards, those to be used as pre-paid vouchers. The PIN codes / Scratch Cards are handled as pre-paid buckets that hold a specific budget, each call made using this PIN codes / Scratch Cards is subtracted from the balance accordingly.
- Prepaid, postpaid convergent billing – prepaid users can now enjoy a variety of prepaid calling cards, Scratch Card, or credit card prepayment. Postpaid payments can be made via credit cards, service accounts, and foreign currencies.
- Flexible rating and service bundling – Top Engine offers flexible rating supporting setup, recurring and usage-based rating. The platform's customized hierarchy structure supports unlimited pricing options allowing new services and bundled offerings.
- Automatic Provisioning of service features includes all Class 5 feature.
 - Usage collection and rating (real time and file based).
 - Interactive Customer management and provisioning – real-time, immediate customer activation/registration for new users via web self-care or IVR. All accounts maintained can be updated for all services rendered. Additional on-line usage includes bill payment and on-line support.
 - Billing systems can be easily integrated with other value added services, e.g. IP Conference Center and IP Voice mail.

Convergent prepaid and postpaid services for wholesale and retail

Deploy new fixed and mobile VoIP services rapidly

Develop strategic VoIP pricing in highly competitive markets

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