



CITINet's Maintenance and Operational Support Service

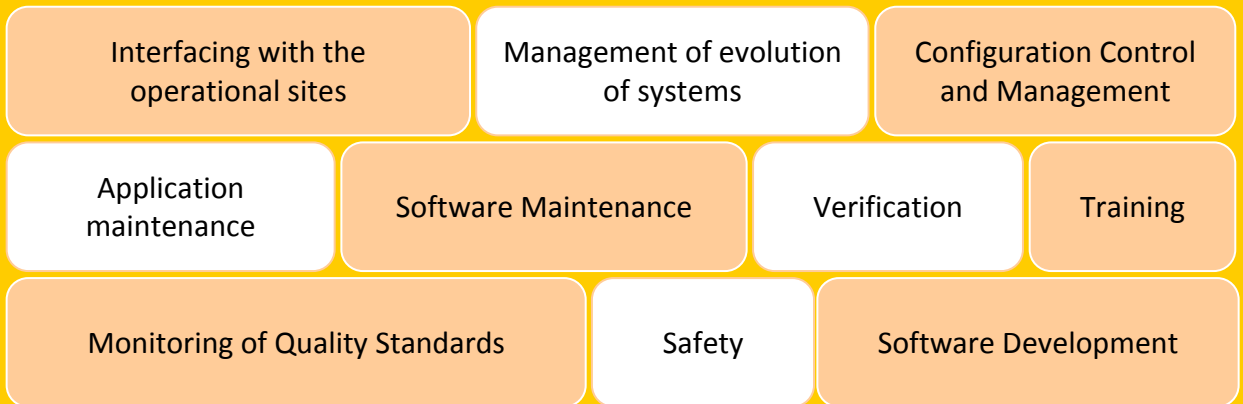
To keep and increase your customers!

CITINet

Maintenance and operational support services are formed to provide customers sectional packages of services. It will simplify the administration of the system infrastructure and make it more efficient. This applies from detection of the fault, through removal of the problem within the guaranteed time and regular preventive checks.

Then we can see how essential these services are. As customers need to ensure a high level of system availability and performance, a qualified and reliable maintenance support is an exceptional key to the success way. CITINet has a comprehensive maintenance and support services to maximize the benefits secured from the system investment, strengthen your competitive position and ensure ongoing, consistent operations over the long term. We offers the services in terms of efficiency, value, understanding and commitment.

We provide mainly manpower, equipment and procedures for the following tasks



About CITINet

CITINet was founded In 2000 as a subsidiary company of City University of Hong Kong, which are one of the associated companies of CityU enterprise and set up to commercialize the R&D results.

As a pioneer IT services and global provider of technology integration services in Telecom systems, we provide you the professional IT services for R&D project management, customer care and billing system for Telecom operators. We aim at helping our clients to turn their vision into results via our high quality IT services and solutions. We understand your business issues and our goal is to help you to improve business performance via providing high quality IT services and solutions. What we provided can optimize process workflows and solve your current issues.

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